



To Our Valued Customers,

Along with the rest of the country, we are closely monitoring the evolving situation with COVID-19. Please know that we have implemented appropriate controls at all of our facilities in order to remain fully operational during this uncertain time. We are equally committed to ensuring the well-being of our employees and associates and servicing the needs of our valued customers.

Steps we've taken to deliver on our commitment include:

- Building up our inventory of fast-moving items
- Placing additional purchase orders for sanitizing and safety items for our customers
- Moving key employees to work from home and enforcing social distancing in the workplace
- Strictly following the CDC's steps for preventing illness and the spread of germs
- Postponing travel, utilizing digital meetings, and restricting vendor visits
- Providing alternative order placement options for customers who have implemented similar policies including phone, fax, email and online methods

We encourage you to reach out to your local Winzer franchise owner/representative or our Customer Service team at cs@winzerusa.com if you have questions or are interested in implementing alternative order placement methods.

Our thoughts are with those we care for, and those we serve, as we all attempt to maintain normal operations during a time that is anything but normal. Please stay safe and well.

Jon Kerr
CEO